

# Obtaining Your Results

Thank you for choosing Mon Health Preston Memorial Hospital for your medical testing. You can obtain your results in the following ways.



## Setup & Visit Patient Portal

- Provide a valid email address to the registration department.
- Instructions will be sent via email to setup your account online. A chrome browser is recommended for this program.
- Patients may also access their records on the MyCareCorner app.
- View available records, request prescription refills, or message your provider via Patient Portal.
- Call 304-329-1400 to get started.  
Call 1-855-478-8101 from 8AM - 8PM,  
Monday - Friday for technical assistance.



## Contact the Office

- If they haven't reached out to you after 3 business days, call your doctor's office.
- Request an appointment.



## Request Medical Records

- Download a Release of Information from [MonHealth.com/PrestonMemorial](http://MonHealth.com/PrestonMemorial).
- Sign a release of information & submit it in person, via fax or mail.
- Pick up records in person, via fax or mail.

Monday - Friday | 7:30AM - 4PM

Phone: 304-329-1400

Fax: 304-329-2822



### Results on Patient Portal

All Laboratory Test Results  
Radiology Summary Report - text only



### Results NOT on Patient Portal

Xray or Ultrasound images  
Charts & Graphs of data from Testing procedures  
Sleep Study or EKG